1. Open the eEHX website from within eCW EHR via **Tools** -> **Launch eHX Browser.**
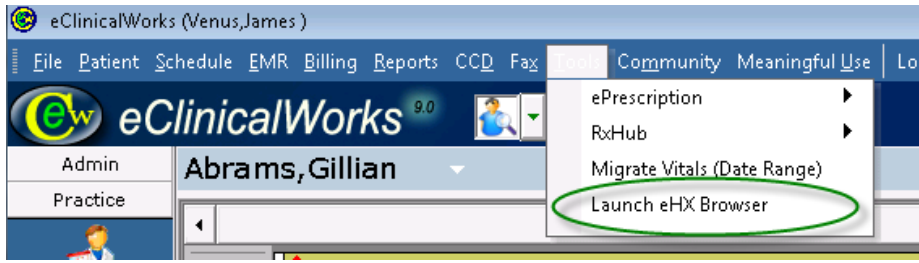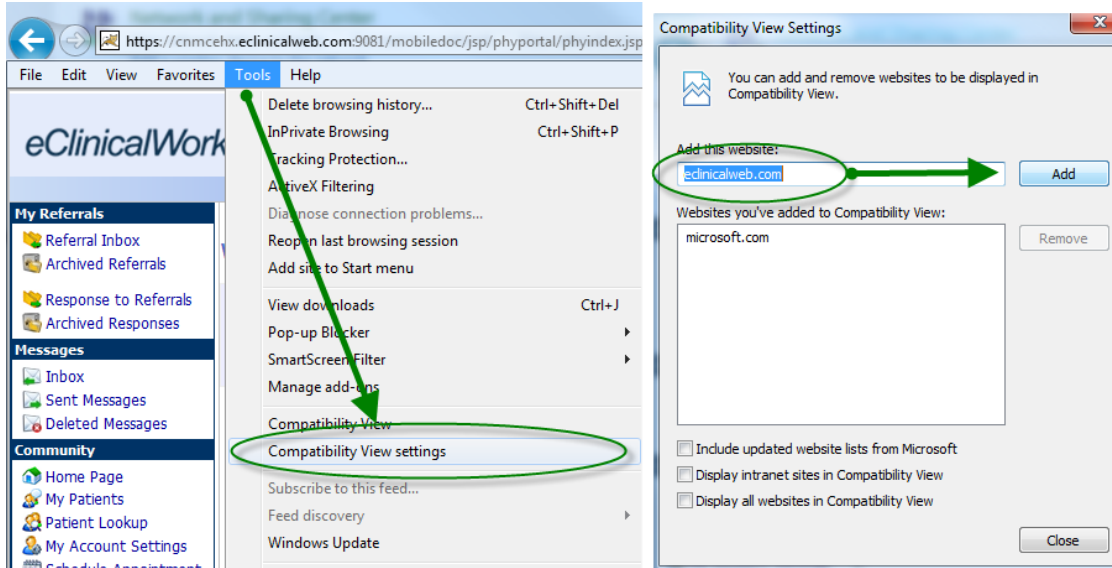
2. Adjust Compatibility View Settings:
   - From the Internet Explorer Menu select **Tools**-> **Compatibility View settings.**
   - In the **Compatibility View settings** window **add** '**eclinicalweb.com**' to the compatibility view website list.

3 Adjust the Trusted Site Zone:
   - From the Internet Explorer Menu select **Tools**-> **Internet Options** then click the **Security** tab.
     o Select the **Trusted Sites** security zone, then click the **Sites** button.
       ▪ Add '**https://cnmcehx.eclinicalweb.com**' to the list of trusted websites.
     o Set the **Security level** for the **Trusted sites** zone to **low.**
       ▪ *If the Security level is set to custom and the adjustment bar is not visible click the **Default Level** button to get the adjustment bar to appear.