

Thank you for choosing the Division of Otolaryngology at Children's National to care for your child's Ear, Nose, and Throat concerns. Our program is one of the largest and most prestigious pediatric otolaryngology programs in the country, treating more than 14,000 children annually. Our experienced team includes eight board-certified, fellowship-trained surgeons, as well as anesthesiologists with specialized training in pediatrics. Our program also includes specially trained nurses, physician assistants, fellows and residents in training.

For more information about our program and our team, please visit us on our web site at www.ChildrensNational.org. Click on *Departments* and then on *Ear, Nose, and Throat*.

Appointments

Clinic visits are by appointment only. In scheduling appointments, it is our intent to see your child as soon as possible; however as a surgical practice, our physicians are not in the clinic everyday. Some important guidelines for appointments:

- Plan to arrive 15 – 20 minutes prior to your appointment time to complete the registration process.
- *Individuals arriving very early for their appointments may not be taken until their scheduled time, to avoid delaying other patients unnecessarily.*
- Families who are late for their appointment may be asked to reschedule.
- If your child also needs evaluation by Hearing and Speech, your visit time will be longer.
- To provide the best possible care, we reserve the right to request the services of a certified interpreter, if one is needed.
- Children must be accompanied by a parent or legal guardian unless written authorization is provided at the time of the visit.

Please bring the following to your child's appointment:

- All medical reports and other documents that need the doctor's review.
- All required referrals or authorizations as required by your insurance carrier.
- Photo identification of parent or guardian.
- Required co-payments, co-insurance, or deductibles.

Continuity of your child's care

Your child's Pediatric Otolaryngologist partners with you on managing your child's care. To ensure this "continuity of care," your child will be seen by the same physician at every appointment. This means your physician will know your child's history, and can integrate new information and decisions from a whole patient perspective. Therefore, we don't allow patients to see different physicians within the practice. While we understand this may present some challenges with scheduling appointments, we believe it upholds our high standards for quality care.

If you are unable to keep your appointment

Please contact us as soon as you are aware that you are unable to keep your scheduled appointment with by calling 202-476-2159 and press option 1.

Our physicians publish their clinic schedules in ten (10) week intervals. Due to the demand for their services, this means that schedules fill up quickly and we appreciate your patience as we work together to find you a suitable appointment.