

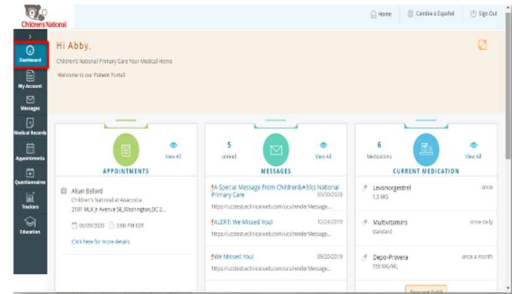


Children's National.

## How to Reset My Password

Follow these quick steps to reset the password for the patient portal

1. After logging into the portal you will come to the home dashboard.



2. On the left side, in the navigation pane click **My Account** and you will see the option to **Reset Password**.



3. Enter your **Current Password**, then enter your **New Password** and **Confirm the New Password**. Click **submit**.

RESET PASSWORD

Refer Password Guidelines to create secure passwords.

NEW CREDENTIALS

User Name: abby2012

New Password: [input field]

Current Password: [input field]

Confirm New Password: [input field]

Cancel Submit

4. If reset successfully, you will see the phrase "**Password Reset Successfully**" in red in the left-hand corner.

RESET PASSWORD

Refer Password Guidelines to create secure passwords.

NEW CREDENTIALS

User Name: abby2012

New Password: [input field]

Current Password: [input field]

Confirm New Password: [input field]

Password Reset Successfully

Cancel Submit