

PATIENT BILL OF RIGHTS

Subject to certain provisions, you or your guardian have a right to:



Receive considerate, respectful, and compassionate care;

A safe environment free from all forms of abuse (verbal, mental, physical and sexual) and neglect;

A medical exam and stabilizing treatment for emergency medical conditions and labor;

Be free from restraints or seclusion unless needed for the safety of self or others;

Be told the names and jobs of your healthcare team members involved in your care;

Have respect shown for your personal values, beliefs, and wishes;

Be treated without discrimination based on race, color, national origin, ethnicity, age, gender, sexual orientation, gender identity or expression, physical or mental disability, religion, language, or ability to pay;

Receive information about your hospital and physician charges and ask to receive an estimate of hospital charges before care is provided;

Received information that is understandable, including:

Sign and foreign language interpreters

Alternative formats, including large print, braille, audio recordings, and computer files

Vision, speech, hearing and other aids as needed, without charge

Receive information from your doctor or healthcare team members about your diagnosis, prognosis, test results and possible outcomes, **and be involved in your plan of care**;

Request to review your medical records, have your records and care and treatment discussions kept confidential, be provided a copy of the HIPAA notice of privacy practices, and allow or refuse pictures for anything other than your care;

Appropriate assessment and management of pain;

Agree or refuse to participate in physically intrusive research without it affecting your care;

Refuse medication except:

When you are dangerous to yourself or others

If you are an involuntary patient, after approval of the medication by a Clinical Review Panel

Complain or initiate a grievance without it affecting your care;

Make or change an advance directive and appoint an individual of your choice to make healthcare decisions for you if you are unable to do so;

*Your rights are more fully explained in
Rights of Persons in Maryland Psychiatric Facilities*

If you need additional information about your rights, want a right explained to you, or want to file a grievance because you believe your rights have been violated, you may contact the Rights Advisor whose name and telephone number is listed in the rights booklet or you may call the Resident Grievance System Central Office, free of charge, at the following number:

1-800-747-7454