# **FY17 Key Service Milestones**

#### Secure and scalable infrastructure

Meet organizational needs and industry requirements.

# Integrate infusion pump documentation with EHR

Improve efficiency of IV fluid administration documentation and improve patient safety

# Positive patient ID – transfusion specimen collection

Improve patient safety and clinician satisfaction by decreasing the number of specimen collection errors associated with the current process.

# Positive patient ID - medication administration

Improve safety and charting compliance with the current policy. Position the organization towards HIMSS levels 6 & 7.

#### Innovate

Eliminate variation in the documentation of trauma services through paperless automation, promote patient engagement through current solutions, and drive quality through precision medicine and advancements in telehealth.

# Pop health, business intelligence, clinical analytics

Provide objective, reliable, and accurate information to allow providers & administrators to manage the clinical, financial, and administrative data of the population, resulting in improved patient outcomes.

#### Oncology/Chemotherapy CPOE

Improve the safety and efficacy of ordering, promote further integration or the EHR, and align Children's for US News & World Reporting in 2018.



## Radiology information system replacement

Establish a complete integration of the scheduling, orders processing, and results reporting with the Electronic Health Record (EHR) to improve efficiency and provider satisfaction.



# <u>Organizational security enhancements</u>

To ensure the security of Children's confidential and protected health information from both internal and external threats



## Optimization initiatives - ambulatory

Improve the throughput of patients in the Ambulatory clinics and improve clinician satisfaction by updating and enhancing functionality.



# Optimization initiatives - inpatient

Streamline system workflow and improve end user satisfaction by updating and enhancing functionality.



#### Revenue cycle

Form a revenue cycle steering committee and create a project plan to prepare for a successful revenue cycle system replacement.



#### Account management

meets process to ensure users have correct access to applications required for daily operations. Comply with industry standards, and ensure that staff has access on first day of employment.





