

Thank you for choosing the Division of Urology at Children's National to care for your child's urological concerns. Our program is one of the largest and most prestigious pediatric urological programs in the country. Our experienced team includes six board-certified, fellowship-trained surgeons, as well as 2 nurse practitioners with specialized training in wetting and voiding problems. Our program also includes specially trained nurses, fellows and resident in training.

For more information about our program and our team, please visit us on our web site at www.ChildrensNational.org. Click on *Departments* and then on Urology.

Appointments

Clinic visits are by appointment only. In scheduling appointments, it is our intent to see your child as soon as possible; however as a surgical practice, our physicians are not in the clinic everyday. Some important guidelines for appointments:

- Plan to arrive 15 – 20 minutes prior to your appointment time to complete the registration process.
- If you are having Radiology tests on the same day as your appointment at Children's Hospital, then you will have 2 appointment times. The first appointment time will be for the Radiology test (2nd floor of Children's Hospital).
After the test is done, you will go the Urology clinic on the 4th floor of the hospital to meet with your pediatric urologist to review the test results.
- *Individuals arriving very early for their appointments may not be taken until their scheduled time, to avoid delaying other patients unnecessarily.*
- Families who are late for their appointment may be asked to reschedule.
- To provide the best possible care, we reserved the right to request the services of a certified interpreter, if one is needed.
- Children must be accompanied by a parent or legal guardian unless written authorization is provided at the time of the visit.

Please bring the following to your child's appointment:

- **All medical reports and other documents that need the doctor's review.** This includes all x-rays or ultrasounds. It is important to bring the files on CD with the images not just the written reports. These can not be faxed. They must be obtained from the x-ray facility where they were done. Also, if your child is being seen for voiding or wetting problems, UTI's or reflux, bring in **all** urine cultures results.
- All required referrals or authorizations as required by your insurance carrier.
- Photo identification of parent or guardian.
- Required co-payments, co-insurance, or deductibles.

If you are unable to keep your appointment

Please contact us as soon as you are aware that you are unable to keep your scheduled appointment by calling 202-476-5042 and press option 2.

Our physicians publish their clinic schedules in ten (10) week intervals. Due to the demand for their services, this means that schedules fill up quickly and we appreciate your patience as we work together to find you a suitable appointment.