

# Hospital Grand Rounds

*Stay up-to-date, learn about new developments,  
meet leaders in health innovation, and get to know your colleagues.*

8:00 am-9:00 am, Children's National Auditorium, 2<sup>nd</sup> Floor Main

## Wednesday, November 2, 2016

### I-PASS:

## Standardizing the Handoff Process to Improve Patient Care and Safety

*Presented by*

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Miscommunications, including communication failures at patient handoff, are a leading cause of serious medical errors. The multi-site I-PASS handoff study found that implementation of a bundle of interventions to improve resident physician communication during handoffs of patient care was associated with a 23% reduction in overall rates of medical errors and a 30% reduction in preventable adverse events—medical errors that result in harm to patients. Implementation was also associated with improvements in verbal and written communication without a negative impact on provider workflow or handoff duration. Children's National is currently re-implementing I-PASS structured handoffs as a member of the Society of Hospital Medicine's I-PASS Mentored Implementation Program.

### Learning Objectives:

*Attendees of this session will be able to:*

1. Describe the role of communication failures in medical errors and preventable adverse events
2. Articulate the need for high quality patient handoffs to reduce the likelihood of communication failures
3. Describe the implementation of the I-PASS evidence-based handoff bundle and its impact on medical errors and patient safety

#### Accreditation Information:

This activity has been planned and implemented in accordance with the Essential Areas and Policies of the Accreditation Council for Continuing Medical Education through the joint providership of INOVA and Children's National Medical Center. The INOVA Office of Continuing Medical Education is accredited by the MSV to provide continuing medical education for physicians.

The Inova Office of Continuing Medical Education designates this live activity for a maximum of 1 AMA PRA Category 1 Credit(s)™. Physicians should only claim credit commensurate with the extent of their participation in the activity. Physicians may claim up to 1 credit in Type 1 CME on the Virginia Board of Medicine Continued Competency and Assessment Form required for renewal of an active medical license in Virginia.